

Information on processing personal data

Protecting your personal data is important to us. By „us“, we mean the controllers listed under point 1.

Information is provided below about how we handle your personal data, which we process within the framework of our business relationship with you (referred to below simply as „data“), whereby this is only personal data if it identifies or allows for identification of you as a natural person.

1. Client and controller

The client (DSG 2000 - Austrian Data Protection Act) and/or controller (GDPR) for the processing of the data is EHG Stahlzentrum GmbH & Co OG, based at Wallenmahd 54, 6850 Dornbirn, Austria, registered with Feldkirch District Court under commercial register no FN 13244b, tel. +43 5572 391-0, email datenschutz@ehg-stahl.com

2. Categories of processed data

We process various categories of data depending on the business relationship that we have with you.

2.1 Interested parties

If you are interested in purchasing our products, we process the following data from you:

- Name
- Physical address
- Private telephone/mobile number
- Email address or other required contact information resulting from modern means of communication
- Data for our contact at your company:
 - Title, name, gender
 - Additional data for contacting your company
 - Role in your company
 - Scope of power of representation
 - Business transactions handled
 - Any codes for data exchange

2.2 Customers

If you purchase one of our products, we process the following data from you:

- Name
- Physical address
- Private telephone/mobile number
- Email address or other required contact information resulting from modern means of communication
- Bank details
- Finance and payment conditions
- Credit rating data
- Purchase price
- Account/document data
- Credit card data
- Bank guarantees, bonds
- Data on insurance and/or customs clearance
- Data on tax liability and tax calculation
- Data on credit management
- Data on performance
- Various blocking data:
 - Contact ban
 - Invoice block
 - Delivery block

Posting block

Payment block

- Dunning/claim data

- Data for our contact at your company:

Title, name, gender

Additional data for contacting your company

Role in your company

Scope of power of representation

Business transactions handled

Any codes for data exchange

Image data from participation in events

(e.g. training, seminars, company parties)

Image data from marked video surveillance

2.3 Suppliers/sub-contractors

If you are one of our suppliers or sub-contractors, we process the following information from you:

- Supplier number
- Company
- Business address
- Telephone number
- Email address or other required contact information resulting from modern means of communication
- Fax number
- VAT number
- Subject of delivery or service
- Delivery and service conditions, e.g. delivery location, delivery date
- Company register data
- Credit rating data
- Bank details
- Account/document data
- Credit card data
- Bonus/commission data, etc.
- Finance and payment conditions, including advance payments, value adjustments
- Bank guarantees, bonds
- Data on insurance and/or customs clearance
- Data on tax liability and tax calculation
- Data on credit management
- Data on performance
- Various blocking data:
 - Contact ban
 - Invoice block
 - Delivery block
 - Posting block
 - Payment block
- Dunning/claim data
- Data for our contact at your company:
 - Title, name, gender
 - Additional data for contacting your company
 - Role in your company
 - Scope of power of representation
 - Business transactions handled
 - Any codes for data exchange
 - Image data from participation in events (e.g. training, seminars, company parties)
 - Image data from marked video surveillance

Information zur Verarbeitung personenbezogener Daten

3. Purpose of processing and legal basis of data processing

We process the data for various purposes and on the basis of various legal grounds depending on the business relationship that we have with you.

3.1 Interested parties

The purpose of processing is to process and transmit the data in order to initiate a business relationship triggered by your interest in our services, including text documents (such as correspondence) produced and archived with the aid of automation in relation to these matters.

The lawfulness of the data processing results from the need to conduct pre-contractual measures at your request and/or, in terms of the data relating to our contact within your company, from our predominant legitimate interest, which consists of processing your enquiries and entering into a business relationship with you.

3.2 Customers

The purpose of processing is to process and transmit the data within the framework of the business relationship with you, including text documents (such as correspondence) produced and archived with the aid of automation in relation to these matters.

In terms of image data from participation in events, the purpose of processing is to document the event on our website and in our communications (e.g. company magazine) or for use for promotional purposes (e.g. product folder).

The lawfulness of the data processing results from the need to fulfil the contract concluded with you and/or, in terms of the data relating to our contact within your company, from our predominant legitimate interest, which consists of maintaining the business relationship with you and processing your orders and/or the contracts with you.

In terms of the image data from participation in events, the legal basis is provided by your consent, which you can revoke at any time, without this having any effect on the lawfulness of processing carried out up until the time when you revoked your consent.

The purpose of processing the image data from the video surveillance is to monitor locations which are subject to our domiciliary rights or to monitor our facilities in order to manage them or to prevent problems. The legal basis for the processing of this image data results from our predominant legitimate interest, which consists of achieving these purposes.

3.3 Sub-contractors/suppliers

The purpose of processing is to process and transmit the data within the framework of the business relationship with you, including text documents (such as correspondence) produced and archived with the aid of automation in relation to these matters.

In terms of image data from participation in events, the purpose of processing is to document the event on our website and in our communications (e.g. company magazine) or for use for promotional purposes (e.g. product folder).

The lawfulness of the data processing results from the need to fulfil the contract concluded with you and/or, in terms of the data relating to our contact within your company, from our predominant legitimate interest,

which consists of maintaining the business relationship with you and processing your deliveries and/or the contracts with you.

The purpose of processing the image data from the video surveillance is to monitor locations which are subject to our domiciliary rights or to monitor our facilities in order to manage them or to prevent problems. The legal basis for the processing of this image data results from our predominant legitimate interest, which consists of achieving these purposes.

4. Recipients of the data

The data is transmitted to various recipients depending on the business relationship that we have with you.

4.1 Interested parties

We do not pass this data on to anyone else.

4.2 Customers

If you buy one of our products, we pass your data on to the following recipients:

- Our tax consultants and our auditors, provided that this is necessary for them to perform their work
- Our sub-contractors/suppliers, who are involved with the performance of our service, provided that this is necessary for them to perform their respective work
- Responsible administrative and financial authorities
- Our legal representatives in dunning and debt collection matters, provided that this is necessary for them to perform their work
- Competent courts
- Our IT service providers

4.3 Sub-contractors/suppliers

If you are one of our suppliers or sub-contractors, we provide the processed information to the following recipients:

- Banks in order to process payments
- Our tax consultants and our auditors, provided that this is necessary for them to perform their work
- Our customers, as recipients of your services
- Responsible administrative and financial authorities
- Our legal representatives in dunning and debt collection matters, provided that this is necessary for them to perform their work
- Competent courts
- Our IT service providers

5. Your rights as a data subject

In accordance with the legal data protection regulations, you have the right to be informed, rectification, erasure, restriction of processing, objection and portability as far as your data is concerned. You can exercise these rights by sending a letter or an email to the controller using the contact details provided in Section 1.

You have the right to complain to a supervisory authority within the EU or to the Austrian Data Protection Authority in Vienna if you think that there has been an infringement of data protection law.

6. Storage of data (storage period)

The data is stored for varying lengths of time depending on the business relationship that we have with you.

Information zur Verarbeitung personenbezogener Daten

6.1 Interested parties

This data will be stored for a month after we have been informed that you are no longer interested and will then be deleted, unless you have consented to it being stored for longer. In this case, your consent will determine how long the data will be stored for. If you revoke your consent, the data will be deleted.

6.2 Customers

If you have not agreed to extended storage (in this case, the data will be stored until you revoke your consent), this data will be stored until the end of the business relationship or until the expiry of the warranty, compensation, limitation and statutory retention periods valid for us. The data will also be stored until the end of any legal disputes which require the data as evidence.

6.3 Sub-contractors/suppliers

This data will be stored until the end of the business relationship or until the expiry of the warranty, compensation, limitation and statutory retention periods valid for us. The data will also be stored until the end of any legal disputes which require the data as evidence.

6.4 Image data from marked video surveillance

Your image data from video surveillance will be stored for 72 hours, unless the end of this period falls on a Sunday, statutory public holiday, Good Friday or 24 December. In this case, your image data will be stored until the next day, which is not one of the days mentioned above. In the case of an incident recorded in relation to the purpose of the video surveillance, the image data will be stored for as long as is necessary for evidence purposes.