



ATTENTION:
New unloading times
starting
January 4th
2017

Info new unloading times EHG Dornbirn

When do the new unloading times apply?

Starting with the New Year 2017 the first possible delivery date is **January 4th at 10 p.m.**

Are deliveries during the day still possible?

During daytime only normal consumer goods (e.g. office materials, packaging, etc.) may be delivered and only deliveries for warehouse 358 (steel beams and hollow sections) with a booked timeslot are accepted.

Where does the night unloading apply?

The new night unloading times apply for warehouses 354/356, 359, 365, 366, 368 and 373 in Dornbirn.

What happens with deliveries without booked timeslot or arriving too early?

If no timeslot was booked or is available by chance the truck has to wait for the next available timeslot and in the meantime (depending on the waiting time) might have to leave the EHG premise.

Are there parking facilities for trucks that have to wait?

At the EHG premises only limited parking places are available and the entrance is restricted to cars with permissions until 9:30 p.m. During night unloading the same amount of parking places are available as in the past but are limited

for the trucks waiting for unloading with booked timeslot. At the highway gas station in Hohenems a large parking area is available for trucks 24/7.

What if no timeslot is available to meet the promised delivery date?

If you cannot book a timeslot without delay of the confirmed delivery date please clarify the situation with our purchasing department.

Which timeslot has to be booked?

You may book the next available timeslot for the warehouse that receives most goods from this delivery. The correct warehouse number to be booked is printed on our purchase order.

Why are deliveries during the day not possible anymore?

Due to limited space and parking areas at the EHG premises in Dornbirn outgoing goods will be shipped during day and incoming goods will be received at night. This ensures a faster unloading process without disturbances and waiting times for any trucks.

Are there any open questions?

Please contact our purchasing department to clarify further details.

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